

St. Jude's Anglican Home

A Legacy of Caring since 1948



2023/2024

Annual Report



The **MISSION** of

St. Jude's Anglican Home is to:

- Care for and support older persons in a home-like atmosphere, safe and nurturing environment and support them and their families
- Employ current best practices
- Foster healthy employee relationships
- Advocate for exemplary eldercare

VISION

St. Jude's Anglican Home will be a leader in providing exemplary holistic, complex residential care to the elderly.

The **VALUES**

of St. Jude's Anglican Home:

- Respect for the dignity of every human being
- A homelike atmosphere
- Teamwork
- Accountability
- Continuous improvement
- Education and learning
- Positive employee relations
- Respect for an individual's faith, spirituality, and culture
- Respect for the environment by following green and environmentally sound initiatives

St. Jude's will pursue its mission and vision in accordance with these values.



Management Team

Executive Director

Jill van der Linden

Director of Care

Ruth Legacy

Director of Support Services

Heidi Horne

Director of Finance

Lynn Rowe

Staffing Coordinator

Andy Hoong

Office Coordinator

Sue Bond

Medical Coordinator

Dr. Hammond





Board of Directors for 2023 - 2024

President

Neil Horne

Vice President

Jim Longman

Secretary

Nancy Moore

Treasurer

vacant – Neil H. acting

Directors

Laura Frisby



President's Report on behalf of the Board of Directors

The ever evolving reality of long term care in BC has resulted in a significant change in the needs of residents assigned to St. Jude's, a raised level of expectation and demand, repetitious and overwhelming reporting protocols, and a centralized do-more-with-less management and funding mentality. The challenges are mighty, the costs of real solutions are large, and the solutions are delayed regularly. While the 'perfect' political party/premier/legislature is a myth and dream, it is an election year, we do have a new Seniors Advocate, and there is always a hope that our residents and the seniors of BC, current and future, will see a shift to a system where the needs of individuals take precedent over the needs of the system, where care trumps warehousing, where decision makers stop pointing fingers at each other and actually take action. A beginning might be a realization that our hospitals have specialized wards for a reason so perhaps in long term care one-size-fits-all doesn't work. Such changes can begin at the local health region, but must be significant, substantive, and manageable. We are talking about action by decision makers not promises to do something or studies on how to do something, or such delaying techniques and political baffle-gab.

And real change always begins at home and with the additions to our Board and the strengthening of our capabilities, we are looking ahead at ways to maintain and improve the exceptional reputation rightly earned and understandably enjoyed by St. Jude's as we continue to serve our residents within whatever the constraints, demands, and limitations presented to us...and we remain open to working toward meaningful change with our partners

That said, it is important to regularly recognize the extraordinary efforts of our executive team and the entire staff at St. Jude's who guarantee through their action and attitude that the residents are safe, are comfortable, and are well cared for. To each and every one of you we owe a debt that can never adequately be reimbursed. Thank you.

I also want to thank our St. Jude's Resident and Family Council executives, presenters, and active members for the roles that they have played in making this the positive, proactive, and supportive entity that it has become.

Thank you also to the volunteers who assist in numerous ways including those who have served with me as the Board of Directors of the St. Jude's Anglican Home Society for 2023-2024: Jim Longman (Vice President and Past President), Nancy Moore (Secretary), Elaine Krilanovich-Cikes, Ann Louise Sapic, Jennifer Cook, Ian Birtwell, and Laura Frisby. Their collective efforts on behalf of the Society, the Board, the residents, and families of St. Jude's have been invaluable.

And last, but most certainly not least, I want to thank all of you who continue to support St. Jude's through your involvement, input, and financial support. It is so necessary and so appreciated.

A look back at 2024 is very positive. The very generous support of many as well as residual covid and other funding adjustments, has allowed us to undertake a number of projects including interior painting of all three floors, new signage, new situation specific furniture and equipment, new china and utensils, security system and wifi upgrades, necessary maintenance and upgrades, parking space enlargement for staff and visitors, garden upgrades, new banners, and staff reconfigurations to better serve our residents. In addition, upgrades to our fire panel, replacement of the original windows in the old house, and website redesign have been initiated. It has been an amazing transition and hopefully will continue as we prepare our 2025 Wish List.

Respectfully submitted,

Neil Horne, President



Treasurer's Report on behalf of the Board of Directors

For Fiscal 2023/2024 the Board was unable to fill the Treasurer's role. Lynn Rowe, Director of Finance, reports on the financial health of St. Jude's in this report:

With recovery from the Pandemic beginning, St. Jude's took the opportunity to attend to several items of equipment maintenance and upgrades which had been forced aside over the past few years due to inability of third-party persons to access the site.

Such items included upgrading the security system, replacing parts for a failing generator, along with other general equipment replacements, and interior painting, all with the focus of keeping our residents (and staff!) safe and comfortable. These much-needed enhancements meant we ended the year with a small deficit of \$42,782.

On the capital side, donations and interest brought in \$66,851. Thank you to all of our generous donors!

We are very grateful to all of our donors for their generosity. A huge thank-you as always for the financial support from our Friends and Families. Your gifts, both of money and of your valuable time, help us ensure the best for our residents and contribute greatly to the well-being and success of St. Jude's.

The Auditor's Report and the audited financial statements for the year ending 31 March 2024 are attached as part of the Annual Report. No material issues were raised by the auditors.

While improvements are happening, the governmental funding of St. Jude's is not keeping up with increasing costs. Careful planning and the diligent oversight of spending by staff and management have kept budgets in line and the quality of care high.

Respectively submitted,

Lynn J. Rowe
Director of Finance



Executive Director's Report

Happily, the 2023-24 fiscal year saw the Long Term Care sector, and society more generally, start to recover from Covid-19, allowing us to focus attention away from the pandemic. St. Jude's is now able to consider matters beyond infection control, and it has been great to dig back into the many things we had to set aside over the last 4 years.

St. Jude's 75th year anniversary provided the perfect first event to gather for after Covid, celebrating the many people who have been part of our home's history or are currently connected to our community. It was a day to remember with good food, happy music, beautiful sunshine and much comradery marking the event. The celebrations continued as we re-established our gatherings for Christmas and Long term staff recognitions.

Fiscally, we landed with small deficit, mainly because of government late reimbursements for funding shortcomings as well as for equipment and supplies purchased during the pandemic.

By tapping into various funding sources, including generous donor support, we were able to focus on several enhancement projects designed to improve care for our seniors:

- 8 new medical bed frames and mattresses
- Emergency generator upgrade
- Enhanced camera/security system
- Upgraded lifts & commodes in Bathing areas
- Replacement motors for ceiling lifts
- New individually adjustable dining tables
- A new washing machine
- Interior painting
- Garden enhancements

The end of Covid also enabled the reimagining of our Resident and Family Council. Using the government's guidelines for establishing an independent council, members of St. Jude's community stepped up to provide a meaningful space for Resident's and Families to gather and discuss ways to make life better for St. Jude's Seniors. My sincere thanks to our inaugural co-chairs, Carol Shoji and Don Yerxa who established the council. Thanks also to Karen and Martina O'Regan, who have stepped in as Carol and Don have left. This group's work has been important and meaningful to St. Jude's.

I also want to thank our volunteer Board of Directors. Our President, Neil Horne, along with the rest of the Board, work hard to govern our home on behalf of St. Jude's Residents and Staff.

Thanks too, to our dedicated staff. Although staffing continues to be more challenging than before Covid, we have made important strides towards acquiring more robust staffing while ensuring that the quality of care we are known for remains intact. I wish also to recognize my excellent leadership team. Ruth, Lynn, Heidi, Andy and Sue are talented and compassionate leaders that are very committed to St. Jude's success.

Lastly, my sincere thanks to all the people who have donated their time and resources this past year to make St. Jude's a better place to call home. I look forward to seeing what the future has in store for our community.

Respectfully submitted,

Jill van der Linden