

St. Jude's Anglican Home

A Legacy of Caring since 1948



2024/2025

Annual Report



The **MISSION** of

St. Jude's Anglican Home is to:

- Care for and support older persons in a home-like atmosphere, safe and nurturing environment and support them and their families
- Employ current best practices
- Foster healthy employee relationships
- Advocate for exemplary eldercare

VISION

St. Jude's Anglican Home will be a leader in providing exemplary holistic, complex residential care to the elderly.

The **VALUES**

of St. Jude's Anglican Home:

- Respect for the dignity of every human being
- A homelike atmosphere
- Teamwork
- Accountability
- Continuous improvement
- Education and learning
- Positive employee relations
- Respect for an individual's faith, spirituality, and culture
- Respect for the environment by following green and environmentally sound initiatives

St. Jude's will pursue its mission and vision in accordance with these values.



Management Team

Executive Director

Jill van der Linden

Director of Care

Ruth Legacy

Director of Support Services

Heidi Horne

Director of Finance

Lynn Rowe

Staffing Coordinator

Andy Hoong

Office Coordinator

Sue Bond

Medical Coordinator

Dr. Hammond





Board of Directors for 2024 - 2025

President

Neil Horne

Past-President

Jim Longman

Vice President

Jennifer Cook

Secretary

Ann Louise Sapic

Treasurer

Ian Birtwell

Directors

Elaine Krilanovich-Cikes



President's Report on behalf of the Board of Directors

Since I have always felt that optimism is more productive than pessimism and that in life you might just as well play the cards that you are dealt since they are in fact your only reality, I smiled as I read my report from last year...*While the 'perfect' political party/premier/legislature is a myth and dream, it is an election year, we do have a new Seniors Advocate, and there is always a hope that our residents and the seniors of BC, current and future, will see a shift to a system where the needs of individuals take precedent over the needs of the system, where care trumps warehousing, where decision makers stop pointing fingers at each other and actually take action...*the good news is that the situation has changed but the bad news is that it has gotten worse.

But I also noted last year...*real change always begins at home...*and I am proud to say that we have taken some serious steps this past year to make that a reality. With the guidance of an experienced facilitator, the board members and administrative team undertook a functional look at board governance for societies during the winter, which for some was an excellent refresher and for others a very valuable primer; and then in the spring we took a deep dive into our basic reason for our being as well as a formalized look at our current situation, our desired future, and the route from one to the other. Both were a worthwhile experience and I think we all feel recharged as we move forward. As always, the measure of success will be the implementation of actions that lead to improved operational procedures; enhanced residential care and comfort; and staff satisfaction, growth, and continued dedication. As has been the case for over 75 years, maintaining 'a legacy of caring since 1948' will be our focus as we move forward.

That said, it is important to regularly recognize the extraordinary efforts of our Executive Director, Jill van der Linden, and the entire executive team and staff at St. Jude's into whose hands our families, our supporters, and the Board place the care of our very special residents each and every day. To each and every one of you, we owe a debt that can never adequately be reimbursed. Thank you.

I also want to thank our St. Jude's Resident and Family Council executives and active members for the roles that they continue to play in making this the positive, proactive, and supportive entity that it has become.

Thank you also to the volunteers who assist in numerous ways including those who have served with me as the Board of Directors of the St. Jude's Anglican Home Society for 2024-2025: Jennifer Cook (Vice President and Fund Raising and Donor Recognition Chair), Ian Birtwell (Treasurer and Finance Committee Chair), Ann Louise Sapic (Secretary), Jim Longman (Past President and Future Directions and Partner Relations Committee Chair), and Elaine Krilanovich-Cikes . Their collective efforts on behalf of the Society, the Board, the residents, and families of St. Jude's have been invaluable.

And last, but most certainly not least, I want to thank all of you who continue to support St. Jude's through your involvement, input, and financial support. It is so necessary and so appreciated and is instrumental in making this the St. Jude's that it is.

The upcoming year promises to be challenging, exciting, and invigorating and I look forward to being a small part of the events that unfold.

Respectfully submitted,

Neil Horne, President



Treasurer's Report on behalf of the Board of Directors

On the Operating side of our financials for this last fiscal year, Operational Revenues increased by 4.3%, while Operating Expenses increased by 4.9%. Governmental approach to funding appears to be slowly going through some positive changes, but the inconsistency of government financial assistance particularly regarding some excluded costs and building improvements continues to be increasingly difficult to manage.

The increasing complexity of resident's care needs and shifting demographics continues to present some challenges, particularly for care staffing, and has impacts the costs side.

In Operational Expenses, notable items over and above the pure costs of care were costs of a new zoned fire panel, painting refresh of all walls and doors and signage, new cutlery and crockery, and new clover leaf tables in the lounges, all with the focus of keeping our residents and staff safe and comfortable. These enhancements have been much appreciated.

Against the 2024/25 budget, a 0.4% revenue drop, a 0.6% staffing costs increase, and property and supplies increase of 1.5%, resulted in a deficit of \$80,739 for the year.

On the Capital side, donations at \$82,369 were 44% higher than last year. Including grants from the Endowment Fund and Ruby Rachel Graham Fund, and interest earned, the total Capital Revenues for the year were \$123,700, an increase of 28%.

We are very grateful to all of our donors for their generosity. A huge thank-you as always for the financial support from our Friends and Families. Your gifts, both of money and of your valuable time, help us ensure the best for our residents and contribute greatly to the well-being and success of St. Jude's.

The Auditor's Report and the audited financial statements for the year ending 31 March 2025 are attached as part of the Annual Report. The March 31 year end accounts presented by the Director of Finance were accepted by the Auditors with no adjustments needed except for the two normal year end journal entries. No material issues were raised by the auditors, and the Finance Committee recommend that the Board accept the Auditors report and adopt the audited Financial Statements for the Financial Year 2024/25.

A big thank you to Jill van der Linden, Executive Director and Lynn Rowe, Director of Finance, and to Sue Bond for their outstanding management of our financial resources in challenging times.

Respectively submitted,

R Ian Birtwell
Treasurer



Executive Director's Report

Reflecting on the past year, I am pleased by the progress we have made at St. Jude's, enhancing the quality of living for our seniors as well as the work life of our staff.

CARE NEEDS

As our incoming population becomes more medically complex, we have seen shorter stays and more frequent admissions. This affects all departments. The BC Senior's Advocate now estimates that there are over 7000 British Columbians waiting for long term care. With so many waiting, the pressure to admit new residents as quickly as possible is higher than ever. Our team has risen to the challenge, and we fill most of our vacancies well within the required times. Delays come when the information provided to us is incomplete. Our DOC, Ruth Legacy, has become very adept at collecting a full picture of a potential client before admission. This includes ensuring that they will mix well with our current population to ensure everyone we care for is safe and comfortable in our home.

FINANCIAL HEALTH AND CAPITAL IMPROVEMENTS

As our Treasurer, Ian Birtwell outlines in his AGM report, our financial situation for the 2024/25 fiscal year was typically underfunded, but without significant issues or adjustments. Consequently, we have been able to undertake several key enhancements to our physical space:

- New Fire Panel System
- New Painting and House Signage
- New Main Floor Bathtub
- New Drapery for each resident room
- New China and Flatware
- New paved Parking for visitors and staff

All of these projects have made life safer and more comfortable for our residents, and we are very thankful for the donations that have helped make these enhancements possible.

STAFF CHANGES

This year saw us say good-bye to several of our long-serving employees as they moved into well-deserved retirements. Thankfully, we have recruited many new, skilled and energetic staff in their stead, and we no longer require regular use of agency staffing.

STRATEGIC PLAN

The Board has spent the majority of this year updating our strategic plan, incorporating the current needs of St. Jude's and anticipating the challenges of our future.

My sincere thanks to our full Board for their dedication to this important governance tool. Our President, Neil Horne, and board member Jim Longman worked especially hard to ensure this important activity bore fruit. The process has been meaningful and the results, soon to be shared, will be an important guide for St. Jude's into the future.

RESIDENT AND FAMILY COUNCIL

Thanks to our Resident and Family Council chairs. This year, Martina and Karen O'Reagan, Richard and Mindy Fast and Susan Wade have ensured that the Resident and Family voice is strong at St. Jude's.

Lastly, many thanks to all of St Jude's staff and volunteers for another year of professional and compassionate care of our residents, with a special shout out to our leadership team. I look forward to another year working with St. Jude's exceptional community.

Respectfully submitted,

Jill van der Linden, MHLP. BSc.